

INFORMATION ABOUT THE MATERIAL

Purchase date _____

Flexible shingle type _____

Quantity _____

Acquainted with
the Warranty conditions _____

Signature of the buyer

SELLER FIRM

Distributor _____

Address _____

Phone number _____

Signature
of a representative _____

Stamp



CERTIFICATE

MANUFACTURER'S WARRANTY



www.shinglas.com, www.mida.lt



MANUFACTURER'S WARRANTY

This **Warranty** is provided by the bituminous shingle manufacturer – UAB “Mida LT”, having an address at Gamyklos 19, Gargždai, Lithuania, and hereinafter referred to as the Manufacturer. The **Warranty** covers the products bought by the Primary distributor or by the Buyer (End consumer). Full text of this **Warranty** is available on line www.mida.lt.

The **Warranty** is valid, if the term between the purchase of bituminous shingles effected by the Buyer (End consumer) and their laying does not exceed twelve months. Having finished the laying, the Buyer (End consumer) is to fill in the **Warranty certificate**, where the date of work execution is indicated. From this moment the **Warranty period** and the **Lifetime period** take effect.

During the **Warranty period** (see table) depending on shingle' class, in case of detection of defects having the impact on the quality of roof, the Manufacturer is to replace 100% of low-quality bituminous shingles and to cover reasonable expenses of their relaying. The **Warranty** does not cover the expenses connected with dismantling, utilization, restoration of roof deck or underlay and replacement of metal structures, damage made to the exterior of the building and to the property situated inside.

After the end of the **Warranty period** and until the end of the **Lifetime period** the Manufacturer is to replace shingles or to cover the acquisition of the shingles that need to be replaced, in case of detection defects leading to a roof leak. The compensation is calculated taking into account shingle depreciation rate. The cost of shingle relaying works is not reimbursed.

The **Warranty** covers only the defects arising through the Manufacturer's fault. **Warranty** is not applied in the following cases:

- Damage caused by natural disasters; natural, ecological and other anomalies; and in the event of force majeure;
- Damage caused by incorrect transportation (excluding cases of delivery of goods on DAP terms), storage or improper use of material;
- Unqualified assembling, non-observance of requirements of the installation specifications or incorrect installation of roof vapor sealing, ventilation and insulation;
- Unqualified repair or use of improper component parts;
- Mistakes or defects in the project, hidden faults in the structure of a building;
- Color alterations under the influence of external actions of surroundings: ingress of aggressive chemical agents during precipitations, acts of living organisms, etc.

The Manufacturer's Warranty

Bituminous shingle class	Longevity period	Warranty period
CONTINENT	60 years	15 years
WESTERN	55 years	15 years
JAZZ	50 years	15 years
COUNTRY	35 years	15 years
RANCHO	20 years	12 years
ULTRA	25 years	15 years
CLASSIC	15 years	10 years
STANDARD	10 years	5 years

PROCEDURE OF CLAIM SUBMISSION AND WARRANTY SERVICE

1. When discovering a manufacturing defect, it is necessary to turn to the MIDA service centre by e-mail: service@mida.lt.
2. The claim is registered after the submission of the following documents:
 - documents proving the purchase;
 - Warranty certificate;
 - Buyer's (End consumer's) notice;
 - color digital photos with a clear-cut image of a supposed defect, the roof, elements of the roof ventilation, the building and its surroundings.
3. The MIDA Service centre specialists may request additional information or samples of bituminous singles to conduct analysis. Non-submission of such information within 30 days is regarded as an absence of claim, about which the Buyer (End consumer) will be informed in written form.
4. The Buyer (End consumer) is to ensure access for representative of the Manufacturer to conduct examination of claim validity and evaluate material damage.
5. Claims are considered in accordance with the obligations of the Warranty within ten working days from the moment of registration of the claim.